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#### **Executive Directors Comments**

As we prepare for the coming year, the one thing that is at the top of the list is to have our new communications program update with everyones information. If you have not heard about ReadyOp, this system enables mass communication, resource typing, credentialing, organizational structure and interoperable communications in the event of a natural disaster such as a flood, tornado, blizzard or other event in which emergency services are not only required, but certain types of equipment and personnel are needed. We are trying to build up the database so that in the event TARS is requested for a specific response, we not only get the equipment and trained personnel needed to mitigate the concern, but also to have accountability for assets deployed. In the recent deployment of resources sent to South Carolina, effective and quick communication was the main issue in getting assets attained and deployed.

The ReadyOp system is a secure system that uses Amazon Web Services (AWS), an industry leader in secure, reliable cloud computing. Each ReadyOp site is secured using SSL/TLS, the industry standard in secure communications over the Internet. SSL v3, TLS 1.0, 1.1 and 1.2 are used based on the client's browser. This provides the same level of authentication security and encryption of communication, preventing eavesdropping, tampering and forging as required by financial institutions and government regulations for FIPS 140-2 compliance.

One of the great things about this system is it will allow us to email the members that have email addresses the Rescue Line which will save the association several thousand dollars each year in printing and postage fees. For those members that do not have email, we will still print and mail information as necessary.

The system also has an update feature that will allow us to send you an email with a link that will allow you to update your information with any changes. If you have any questions about this system, please feel free to contact the state office.

I hope that you have a Wonderful and Safe New Year with many enjoy-able moments.

Stacy Rhodes Executive Director

### A Message From Our State President Ross Guy

First of all: Thanks to each of you for electing me TARS President. It is truly one of the greatest honors I have had in my life. I hope I can count on your continued support as we move forward in 2016. We had a great convention this past October. The changing of the competition scenarios was a huge success. I believe there was more enthusiasm among the competitors. The officers and training coordinator are already brainstorming to come up with different scenarios for the 2016 convention.

The State Officers met in November to do some problem solving and set committees. Brian, Dale and the training committee have set the training schedule for this year. There will be some new classes offered. I hope you will make plans to attend some of these classes. Don't forget you can apply for a scholarship though the Carden Foundation. If selected the foundation will pay your registration fee only. The deadline to apply is March 1st. Or if your squad will host a class, you can have 2 students in the class for free.

This Association that we are a part of is great and can be even better if we all get involved. We need to be active and supportive to our home squad, to our regions call outs and other activities. If each of us will take an active part in our Association, TARS will become stronger and continue to grow. When you think about the fact that most of TARS members are volunteers, that speaks volumes for our members.

People working together will keep the Association successful. All of you have ideas and suggestions that will improve the association. Feel free to talk to me and discuss these ideas and suggestions so that I can pass them along to the state officers. Remember; the Association is run by those who show up. So show up and get involved!

## Develop a passion for learning. If you do, you will never cease to grow.

Anthony J. D'Angelo

### State Vice-President Dale Dodds

First I would like to thank everyone for their trust and confidence in me for State Vice President. I have been working with Brian Robinson every week and I have made several trips to the State Office to help get these new programs and classes ready to enter the 2016 training season. We have several new classes we are putting out there which we believe will be very beneficial to each and every squad. All of the college classes have been rewritten or are in the process of being rewritten to bring us up-to-date with the current standards. All of our new classes that have been taught so far have been very well received. Brian is very thorough and has left no rocks unturned in reviewing and updating these classes. We have several squads that are getting together and making regional response teams for swift water, structural collapse and search and rescue. This should open these areas up to some of the smaller squads to train and be part of these regional teams even if they don't have enough members to form their own teams. This also splits the cost of supplies and resources so the burden is smaller per squad.

As President Ross Guy has mentioned many times over the last few years, we have got to stop the bleeding!! We are losing both Rescue Squads and Squad Members. We have got to recruit new members, new squads and retain the squads and members we have now. Ross and I have listened to what everyone has been telling us and we have worked steadily forward in addressing those concerns. We have worked towards making all of TARS classes more up-to-date but also keeping the classes easily recognizable as TARS originals.

We are introducing a new communications system which will not only let us communicate more reliably with individual squads but also we will be able to effectively relay information to individual members about training and requests for service. Hopefully this will let members be more informed about upcoming classes and adjust their schedules so they can attend the training they would like to get.

Finally, I am looking forward to Region Travels in February. I really enjoy seeing and talking to everyone throughout the state. Please come and talk to me about your ideas and reservations regarding TARS Training for 2016. There is a good chance we have already addressed your ideas but if we haven't we certainly will. Once again, thank you for letting me be your State Vice President.

### Region I Vice-President Stacy Large

Well, another year has come and gone. The holidays have passed, and I hope everyone had a joyous time with family and friends. With convention behind us, I hope everyone enjoyed this years changes. Most importantly, thank you Region I for allowing me to represent you all for another year. Looking forward to this year, there are some changes coming down the pipe that I personally believe will better this organization. Changes that will keep us informed with each other and various other organizations. However, the focus I have as of now is on safety and training.

Safety, a six-letter word with a life or death meaning. Captains and chiefs, please enforce the wearing of PPE on accidents. I, along with everyone else, do not want to find you explaining to a Court of Law why or how an injury occurred while on the scene of an accident; especially if that injury could have been prevented by the wearing of proper PPE. Also, please be responsible and obtain the proper PPE for yourself and your members.

Another underestimated term is that of training. Much like the Nike slogan, I advise you to seek out your local, state, and federal levels for training information; find it in magazines, internet articles, or contact Brian Robinson at the state office or any of the individuals on the state training committee. All in all, remember that training helps us all to provide better service to our community in their time of need.

Along with the state officers, executive director, training coordinator, office staff, I look forward to working and serving your departments, as well as, helping the Association grow and improve.

### Region III Vice-President David Suggs

Hello to all,

First of all I appreciate your confidence in electing me as your Region 3 VP. I honor the challenge and appreciate your support.

Several ideas are in the making;

> Working on a Region 3 Training exercise coming in the spring

> Planning in June at the Region Meeting conducting a Trench Rescue exercise

I have tried to contact most every Squad in Region 3 with this announcement. Unfortunately I live in Gods Country and my cell phone is unable to receive or make calls. So if you try to contact me by cell it will not work. I do not mind you calling me at home (931-583-2677).

During our recent State Officers meeting we voted to adapt a new form of communications. We are utilizing modern technology via texting, emails, and phone messaging. This program "ReadyOps" a vital tool will reduce time in trying to notify all Squads in the event of a major bulletin, Emergency Notifications, Weather Bulletin, or any other form of Regional and or State messaging. Within this tool we can send out "Blast Information" within seconds.

It is imperative that ALL Region Vice Presidents and the State Office have current phone numbers and contact related information in order for this system to function as designed. Please keep this in mind as personnel come and go, and or changes of Officer Status within your Squad.



# PLEASE REMEMBER

"Membership Dues" are due at the State Office by March 1, 2016 I think it better to do right, even if we suffer in so doing, than to incur the reproach of our consciences and posterity.

General Robert E. Lee

STEPHEN R. CARDEN FOUNDATION	
Stephen R. Carden VFIS In	<b>FOUNDING MEMBERS</b> Angie Bowen & Todd Derrick Douglas Warren asurance (Steve Frost & Mark Bowery)
CHARTER MEMBERS	
Roy Goddard	Union County Rescue Squad
George & Earline Yo	oung Pull-A-Part
	Al & Nancy Davila

### Stephen R. Carden Foundation Update

We are happy to report that the Carden Foundation will be awarding scholarships for the year 2016. We are still in need of funds so that we can provide more training to our fellow squads. This past year, in 2015, we awarded scholarships to the only 8 people which filled out forms for the 12 available scholarships. We continue to adhere to the spirit of the founders' original intent and use the interest from the funds to support training programs. Although we will not be able to offer scholarships to as many people as originally planned at the inception because of not meeting our original fiscal goals. The goal of the foundation is to provide some assistance to personnel and services who could not otherwise participate in training.

We would like to thank the following charter members: Roy Goddard, George and Earlene Young, Union County Rescue Squad, Pull-Apart of Knoxville, and Al and Nancy Davila. Charter member status will be granted for any donation of \$1000 or more. Donations can be made by individuals, groups or organizations and can be made as honorariums or gifts.

Tax deductible donations can be made online with PayPal at www. tnars.org or by contacting the Tennessee Association of Rescue Squads State Office at 865-689-3256.

### Stephen R. Carden Foundation Scholarships Now Available

The Stephen R. Carden Foundation is pleased to announce that we are once again able to award scholarships for TARS College Classes for the year 2016. If you are interested in applying for one of these scholarships, you can find an application online at the TARS website (www.tnars.org) or email stacy@tnars.org. For questions, you may contact Stacy Rhodes at stacy@tnars. org or call the state office at 865-689-3256. You will need to fill out the form in its entirety and mail to the state office by March 1, 2016. Incomplete forms and forms received after March 1st will not be considered. Applicants awarded scholarships will be notified by March 30, 2016.

### STEPHEN R. CARDEN FOUNDATION DONOR LIST FOR 2015

We would like to thank the following people and organizations who have donated to the Foundation in 2015. Without your support, we would not be able to accomplish the goals that the founders envisioned to help promote rescue education.

### **Donations**

Bill & Vicky Sowell Al & Nancy Davila Douglas & Letha Warren VFIS Insurance (Steve Frost & Mark Bowery) Debi Tuggle Marisa Moyers Dr. Karen Gilson

### Honorariums

Harry & Tondra Gentry - In Honor of Special Friends & Neighbors

Angie & Todd Derrick in Honor or Paul Derrick



Douglas Warren - In Memory of George Young

### Davidson County Rescue Squad

Submitted by Robert Thurman

The Davidson County Rescue Squad was issued a non-profit charter by the State of Tennessee effective June 26, 1969. The original purpose of the Squad was to perform as a search and rescue unit primarily for Davidson County. We quickly evolved into a provider of first aid and ambulance services on a stand-by basis for special events throughout the area, and we provided boats and personnel for search and recovery operations for drowning victims until we were no longer able to afford the necessary equipment to do this. We are also available to surrounding counties for assistance when requested by the proper authorities including but not limited to squads who are members of the Tennessee Association of Rescue Squads (TARS). Our membership is made up of a cross section of society ranging from business owners to health care professionals, but almost all of them have a primary interest in providing emergency medical services. A K-9 unit was added about eight years ago, and it provides trained dogs for search and rescue operations. Our five ambulances are licensed by the State of Tennessee. Most of our members are Emergency Medical Technicians (EMT), paramedics, or registered nurses. Each active member makes a sacrifice of time and money to keep licensed in his or her respective licensure.

Almost all of our funding currently comes from donations for providing services to those we serve. Our requested donations are based on our client's ability to pay. We do not request donations for rendering first aid or for ambulance transports at the events we cover. Those we have served includes the following: Tennessee State Fair; the Shrine Circus sponsored by the Al Menah Shrine Temple; events for Special Olympics; David Lipscomb University events; Franklin Road Academy, Davidson Academy, and Nashville Christian School football games; several Metro High Schools, and the Chapel Hill Lion's Club Tractor Pull. We also covered all events at Lipscomb's Allen Arena for several years. We have also served many public high school football games over the years. We do not request donations from the Al Menah Temple for transporting burned or crippled children or for covering their events. Most of those we serve on a regular basis are also non-profit agencies. Community agency events that we have served over the years include: Nashville Cares, Cancer Run for the Cure, Belle Meade Mansion Fall Fest, Swan Ball, American Heart Association Walk, etc. We stand ready to respond as a back up agency to the Nashville Fire Department-EMS Division in the event of mass casualty events such as tornadoes, mass transit accidents, acts of terror such as weapons of mass destruction (WMD), and the recent flooding in this area.



## 2016 Meeting Schedule

February Region Meetings:

Region I	Scott County Lifesaving Crew, VA	February 6, 2016
Region II	Union County Rescue Squad	February 13, 2016
Region III	LaVergne Rescue Unit	February 20, 2016
Region IV	Hardeman County Rescue Squad	February 27, 2016

June Region Meetings:

Region I	Kingsport Lifesaving Crew	June 4, 2016
Region II	Cumberland County Rescue Squad	June 11, 2016
Region III	Williamson County Rescue Squad	June 18, 2016
Region IV	Humboldt Area Rescue Squad	June 25, 2016

<u>Please remember to contact the host squad at least 2 weeks prior to the meeting with the</u> <u>number of people that you will have attending so they can prepare enough food for those</u> <u>attending.</u>

Captain / Unit Directors Meetings:

DoubleTree Hotel, Murfreesboro	5:00 PM CST	March 5, 2016
DoubleTree Hotel, Murfreesboro	5:00 PM CST	July 16, 2016
Music Road Hotel, Pigeon Forge	3:00 PM EST	October 7, 2016

March and July Directors meetings begin at 5:00 PM CST. A block of rooms has been reserved at the DoubleTree for these meetings. Reservations must be made at least 30 days in advance to receive the block rates of - King Room - \$89.00 per night, Double Room - \$99.00 per night. Please call 615-895-5555 for reservations.

2016 Convention and EMS Symposium:

Music Road Hotel, Pigeon Forge	
EMS Symposium	October 5-6, 2016
Convention	October 7-8, 2016

Room Rates for the c	onvention are:		
Tuesday Night	\$126.50	Wednesday – Saturday	\$136.50

Convention Hotel Reservations must be made by September 4, 2016 in order to receive the above rates. Any reservations made after this date will be at the regular published rate. For reservations call 1-855-875-9100. You will need to tell them that you are with the Tennessee Association of Rescue Squads to receive the special rate.

If you are booking more than 5 rooms under your name or squad, please contact Heather Sims Group Rooms Coordinator at 865-286-1782 or by email at hsims@musicroadresort. com to make your reservation process easier.

### State Historian Jennifer Freeman

First, I would like to say thank you to all of those who voted and supported me for State Historian. I hope everyone had a safe and Happy Holiday season. Please feel free to start sending me photo's, and newspaper articles for credit if you plan on entering a scrapbook this year at convention. I look forward to seeing everyone during February region travels. If I can be of any assistance please feel free to call me or send me an email.

Research has shown that people who volunteer often live longer.

Allen Klein



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Doug Beeler-Owner 865-740-1384 State Parliamentarian Keith Sartin

I hope everyone had a wonderful holiday.

I would like to take this time to thank everyone for your support. I have been working on the memorial plaques for several months. I have notice that there is several members that are missing from the plaques. Please email me the names that you have so I can make sure that all names are on the plaques.

Please email me your chaplains names and phone numbers. This will make it easier for me to get information out to the chaplains. If anyone is interested in being in the color guard or starting a color in your Squad please let me know.

Region I Bobby Darnell Region II Keith Sartin Region III Bill Mingle Region IV Arthur Pritchard

Greater love hath no man than this, that a man lay down his life for his friends. John 15:13

Thank You,

To be an effective leader, you have to have a manipulative streak - you have to figure out the people working for you and give each tasks that will take advantage of his strength.

General Norman Schwarzkopf

#### State Training Coordinator Brian Robinson

With the hustle and bustle of the holidays behind us, it's time to focus on 2016 and what it holds for not only ourselves, but our respective agencies and those that we serve. I want to personally thank each and every one of you that have offered assistance, guidance, support and resources to not only me, but also to the TARS Training Program. An excellent display of this was during our 2015 convention. All of the competitions and new judging tactics would not have been possible without your assistance, vision and support.

I want to direct your attention to a different, and somewhat difficult, issue that we as emergency responders are all trying to grasp. It seems to be the norm these days that volunteerism is less and less frequent and our quest for finding qualified personnel seems to dead end shortly after it begins. I firmly believe whether it is a medical call, structure fire, extrication or other specialty situation we all too often focus on trying to mitigate the entire problem instead of isolating and mitigating the root cause. So what is the root cause of why we see decreased numbers of folks willing to join and train?

When it comes to new volunteers recruited into our agencies, those personnel are only as effective as their training. All too often, we try to throw a lot of information at them at once and get them in the field for "on the job training" as quickly as possible. Thereby, we end up with the best of intentions by trying to advance or fast track their learning but we fail to see the ramifications of how that new recruit feels when they have to put those skills to the test and fails or has performance anxiety. Far too often the new recruit ends up confused or frustrated when the real world incident isn't exactly like the scenario they had in class. They may or may not get reprimanded for their lack of performance, feel like they have been thrown to the wolves or may even come back to the station quietly and go home...never to be seen or heard from again.

My challenge to each of you is to not only focus on training your members, but also to MENTOR your members and new recruits. I recall back to being put in a situation as a new member (really just a kid) on a vehicle extrication many years ago. I never forgotten that experience and how I felt during and afterwards. All of the emotional facets where there: shock, disbelief, lack of self-worth, confusion and anger just to mention a few. Luckily I had several folks in my department that told me to stay the course and don't throw in the towel. They talked with me one on one and in a group. They, for lack of a better term, nurtured my education without making me worry about failure and dwelling on my lack of knowledge. Those same folks from way back then are still mentoring me today, offering advice and encouragement, and reminding me to stay the course and not to throw in the towel .

I speak about mentoring from experience from both sides of the fence, the new recruit and the agency director trying to lead and train the recruits. Take a moment, step back and look within your agency and ask yourself the question of whether you are a leader or a mentor. Take those new recruits under your care, adopt them per say as your own, create a learning environment where you aren't doing it for them but instead encouraging them to work through situations using their adaptive skill set. I think you may find the results for the recruit and the agency quite positive in the long run.

### **TN-CNECT** Working to Bring Public Safety Broadband to Tennessee

#### By Amy Singley, TN-CNECT Outreach and Education Support

We are Tennessee's strategy for connecting with the Nationwide Public Safety Broadband Network called FirstNet. We are working to provide an interoperable, state-wide public safety data network linking public safety agencies across the state and US.

Tennessee Consolidated Network for Emergency Communications and Technology known as TN-CNECT is a multi-year program designed to provide a framework for Tennessee First Responders to work with the First Responder Network Authority (FirstNet) in the design efforts for the nation's first Public Safety Broadband Network. The goal of this program is to facilitate collaboration between Tennessee's public safety community and FirstNet in defining the operational requirements, governance, and sustainability model for Tennessee's portion of the National Public Safety Broadband Network (NPSBN).

As of November 30, 2015, the TN-CNECT team held Data Collection Workshops across the state. These workshops allowed members of law enforcement, fire, and EMS to review FirstNet's Baseline Coverage Objective Map and to revise the coverage objectives for their agency by leveraging their local knowledge of recreational areas, evacuation routes, large temporary venues, industrial facilities, local transportation routes, and navigable waterways. As a result over 300 modifications were made to the FirstNet's Baseline Coverage Objective Map. During the Workshops, the TN-CNECT Project team members also engaged local first responders in discussions regarding the presence of certain factors that will drive the prioritization and phased implementation of the network throughout the state. Prioritization factors such as military facilities, hazardous material storage sites, college campuses, railways, power generation facilities, large outdoor events, floods, high winds, rock slides, and correctional facilities were discussed and assigned a weighted value used to determine the overall priority ranking of the operational area for consideration in developing a phased approach to implementation.

In addition, the TN-CNECT Project Team developed and implemented an online survey comprised of 36 questions designed to collect demographic information for each responder organization. Data regarding staffing levels, voice and data device counts, current service providers, barriers to adoption, and contact information was collected from the over 150 surveys received. As of November 15, 2015 the TN-CNECT Project Team has received survey and/ or mapping information from 79 of the 95 counties in the state of Tennessee.



Overall, the data collection efforts reflect substantial input from a large cross section of Tennessee's first responder community. Through upcoming education and outreach events, additional Data Collection Workshops, and planned tabletop exercises, the TNCNECT Project Team will continue to increase participation and awareness of all public safety organizations throughout the state. It is the intent of the TNCNECT Project team members to continue Tennessee's data collection efforts for the foreseeable future.

Our data collection survey is still available on our website @ www. tncnect.net/survey. Your response will provide the State and FirstNet with important information about the wireless broadband needs of Public Safety in Tennessee, supporting the effort to plan and implement a wireless broadband system for Public Safety broadband users throughout the State. If you have specific questions about the survey or TN-CNECT, feel free to contact us at info@tncnect.net or call 615-743-3901.

### 2015 Convention & EMS Symposium Music Road Hotel & Convention Center Pigeon Forge, TN

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>Convention	October 7-8, 2016
>Reservations	1-800-429-7700
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TAX EXEMPT: If your are seeking to be tax exempt for your stay, you must provide a Tennessee Department of Revenue Tax Exempt form AND pay with a Squad check or Squad Credit Card matching that form. *PERSONAL FUNDS, CREDIT CARDS OR CASH cannot be used to pay for tax exempt items.* Once you make your reservations, please fax your tax exempt form WITH EACH RESERVATION CONFRIMA-TION written on the form to: Heather Sims 865-286-2236.

#### EARLY ARRIVALS OR STAY-OVERS:

For Individual reservations wishing to arrive early during the week, or stay over past Saturday night, it is recommended that you contact the reservations department direct at 1-800-429-7700 and speak to a reservation agent to make your arrangements. All room types may not have been blocked for the dates you wish to stay, and the rate may be different.

If you haven't got any charity in your heart, you have the worst kind of heart trouble.

Bob Hope- Actor

## **EXAMPLE 1 IDOK US UP ON FACEBOOK**

The supreme quality for leadership is unquestionably integrity. Without it, no real success is possible, no matter whether it is on a section gang, a football field, in an army, or in an office.

President Dwight D. Eisenhower

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